10-Year Performance-Based Warranty

Finelite, Inc. warranties all pendant, recessed, surface, wall mount, and wall slot LED luminaires and components against defects in material and workmanship for 10 years from date of invoice.* The warranty covers the luminaire, LED light engine, driver(s), diffusers and body. Should the driver or light engine fail to operate during the warranty period Finelite will replace the driver and/or light engine and pay for the shipping charges to get replacement parts to the installation location. Properly cleaned luminaires with light output that is 10% below our projected performance shall be defined as a failure. For a failure during warranty period, Finelite will supply a replacement light engine at no cost to the customer. All replacement light engines will have the same color and performance specifications as the existing product.

To receive warranty service, please contact Finelite with information contained on the unique identification label clearly visible on the inside of the luminaire including the Project Name and ID Number. This warranty does not cover damage caused by acts of nature such as lightning damage, nor does it cover damages caused through vandalism, improper installation, field modifications, surges in electric current, or acts of third parties.

The warranty applies to properly installed and maintained luminaires operating in conditioned spaces where the ambient temperatures are within the intended range. This warranty covers the cost of the replacement parts and the shipping charges to get the parts to your facility. Finelite may require return of some of the defective parts for inspection and testing after replacement parts have been received and installed.





* Products covered under this warranty include: HPX, HPT, HP-4 Circle, HO4 LED Collection, HP-2, HP-3, HP-4, and HP-6 LED Collections (pendant, recessed, surface, and wall mount); HP-2 Acoustic (ID, D, & Baffle Unlit); HP-2 WS; HPO; HP-WS; HP-WG, HPR-LED Collection; HPW LED; E1 Indi-rect, Linear/Configurations; E2 Indirect/Direct Linear/Configurations; E3; S11 LED standard; Micro Profile and Micro Flex; S12 LED; S16 LED; S17-LED; S18LED; S19. FineTune[™] Tailored Control System and HP-4 Wet Location are covered under 5-year performance-based warranty.

Note: Accessories such as emergency battery packs are covered by their individual manufacturer warranties



FINELITE[®]

Better Lighting